

How to Use I-94 Getter 3.0

Getting Started

Installation

1. Download **I94Getter_Setup_3.0.zip** from the download button on this page
2. Extract the zip file — right-click it and select **Extract All**
3. Open the extracted folder and double-click **I94Getter_Setup_3.0.exe** to install
4. Once installed, launch I-94 Getter from your desktop or Start menu

First-Time Setup

- On first launch, Windows may show a security warning — click **More Info** → **Run Anyway**
- The app will automatically install its browser component (Chromium) in the background. This only happens once and takes about a minute

Running a Retrieval

Option A — Passport File (Recommended)

5. Click **Add Files** or drag and drop one or more passport images (JPG, PNG) or PDFs directly into the queue
6. Each file will appear in the list with a Pending status
7. Click **Get I-94** to begin
8. A browser window will open and navigate to CBP's official portal automatically
9. The CAPTCHA is solved automatically by the software — no manual intervention is needed
10. The tool resumes automatically — the status updates to Processing, then Done
11. Your I-94 PDF, Travel History PDF, and Travel History Excel are saved to the "I-94 depository" folder on your desktop by default

Option B — Manual Entry

12. Click **Manual Entry**
13. Type in the client's:
 - First and last name
 - Date of birth
 - Country of birth

- Passport number

14. Click **Get I-94** — the same automated flow runs from here

Batch Processing

- Add as many files as needed before clicking **Get I-94** — they will process one at a time
- Each file shows its status: Pending → Processing → Done (or Error if CBP returns no record)
- The CAPTCHA is solved automatically — no manual input is required
- Do not close the browser window while a retrieval is in progress

Output Files

- All output files are saved automatically to the **I-94 depository** folder on your desktop by default
- For each retrieval, three files are generated:
 - **I-94 PDF** — a print-ready copy of the official I-94 record
 - **Travel History PDF** — a full-page printout of all U.S. arrivals and departures
 - **Travel History Excel** — a formatted spreadsheet of every trip, ready for sorting, filtering, or pasting into a brief
- You can change the output folder at any time in **Settings**

Troubleshooting

Problem	Solution
"No record found" error	Confirm the passport number and date of birth are correct, then retry
Browser closes unexpectedly	Restart the app and try again — do not interact with the browser window while it is running
CAPTCHA fails to solve	Restart the app and try again — the CAPTCHA solver may occasionally need a retry
App won't open after install	Right-click the app icon → Run as Administrator
Windows Defender blocks the install	Click More Info → Run Anyway — the file is safe

Notes

- Requires Windows 10 or 11 (64-bit) and an active internet connection
- All I-94 data is retrieved directly from the U.S. CBP portal — i94.cbp.dhs.gov

- This tool does not store, transmit, or share any client data
- For best results, use clear, high-resolution passport scans